

Price from 79 EUR



[Download Demo](#)

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[tab title="Overview"]
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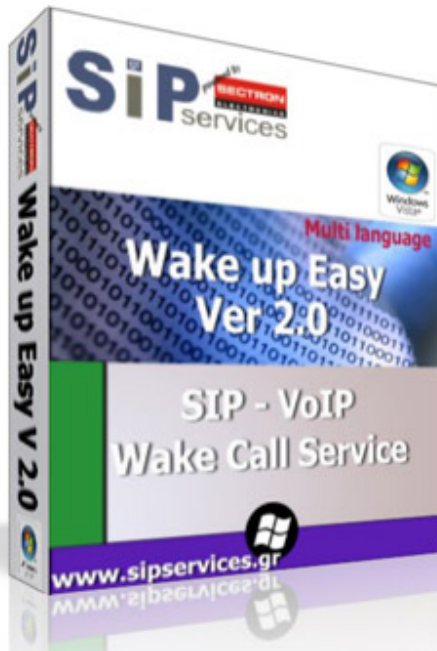
### [Overview](#)

**Wake up Easy - The First SIP Based Application for Wake up/Alarm or Scheduled VoIP Calls.**

**It is a necessary service for hotels that a VOIP/IP PBX system. It registers as an extension to a Voip/IP PBX system and is working as a wake up call service for your Guests/Customers**



**Web Interface now Supported!**



**Multi Languages Supported!**

**Unsuccessful Alarm Notifications Supported!**

**Fully configurable!**

**More than 10.000 simultaneous wake up calls!**

**Alarm Activation/Cancelation from Web!**

**Unsuccessful Alarm monitoring!**

**Log viewing from web!**

[See also Wake up VoIP Caller](#)

**Guests Activate/Deactivate an alarm from their room.**

**Smart IVR with very clear instructions.**

**Unlimited users are able to use the IVR at the same time.**

**No more Visits to the Hotel Rooms.**

**Employers can use it as Reminder Service.**

**Activate/Deactivate a wake up alarm with a few clicks using the web interface of the application.**

Product is not supported!

[/tab] [tab title="Features"]

## Features

**Features are based on the feedback information of our customers. You will definitely find our product very useful and suitable for your needs.**



### **Web Interface**

By using the Web Interface you are able to Activate/Cancel/Edit the Alarm Time, see the list of unsuccessful



### **Multi Language**

There are up to four (4) languages available for your guests, so they can decide by themselves the language



### **Unsuccessful alarm Notifications**

In case your guests don't answer a wake up call after the maximum tries, you receive a Notification Call



### **Fully Configurable**

You are able to change the behavior of the application by modifying the Settings file.



### **Auto Registration**

The application can register automatically to the sip server after a reboot of your computer.



### **Delay time**

The application can register to the Sip server automatically after a specified delay time (in milliseconds).



### **Change Listen Port**

You can configure the listening port of the application in order to avoid conflicts with other sip services w



### **Direct Call to Language**

Guests can activate a wake up call by calling directly to their preferred language without entering from th



### **Auto Hung up**

In the case that users (e.g. kids) call the wake up service and try to leave the line open (whether by not l



### **No Response hang up**

The Hung up action will also occur when the user does not respond to the service (e.g. the user forgets



### **Unlimited Simultaneous lines**

Our product is able to use any number of active lines concurrently, based on your license. This means th



### **Unlimited Concurrent Activations.**

"Wake up Easy" is able to manage unlimited inbound calls from users that need to activate an alarm at t



### **Smart Algorithm Mechanism.**

Our Software algorithm mechanisms save the maximum amounts of memory and at the same time use



## Data Base Interconnection

The product works with any database. We use the application Database (multi file) optimization. You need other Data  
**FAQs**

## Frequency Asked Questions for VoIP Wake up call Application and How it Works with an IP/BPX



### How many Languages does the VoIP Wake up Application support?

Wake up Easy supports four (languages). You can also record and use your own audio files in "wav" fo



### What kind of a VOIP/IP PBX system do I need?

The "Wake up Easy" can be connected as an extension to any VOIP/IP PBX system, so you can use a



### How many times does the application try to wake up a guest of my hotel?

By default the application attempts to wake up your guests 3 times but you are able to change it by alte



### Is it certain that my customers will wake up for sure?

Wake up Easy supports **Unsuccessful Alarm** notification. If you notify to me call to any extension (



### Is it working with the 3CX IP Phone System?

Yes, it' s working perfectly with the 3CX IP Phone System.



### Can I have Web Interface to Activate an Alarm time?

Yes, you can use a web interface to activate an alarm, to change it, to watch logs. Just download the P



### When I buy your product do I have to pay for Updates?

No, all the updates are free, you only need to download them from the Download area.



### Can I run the Wake up Easy Application as a system Service?

No, the current version only supports the "Auto Load" option after the system startup, with a shortcut of



### How can my customers use the wake up service?

The only thing your customers need to do is call the extension number that belongs to the “Wake up ea



**How can the customers cancel the wake up alarm?**

Very easily. The only thing they have to do is ring the service. The Wake up Service will recognize the



**In which language are the vocal instructions recorded?**

The messages are recorded in English, but you can make your own Wav files in any language you prefer



**How many concurrent lines are supported?**

It depends on the license. The Wake up Easy Service is able to support an unlimited number of concurrent



**Do you guarantee that my guests will wake up for sure?**

Yes we do. Please take [here](#) to un-answered Wake up calls

[/tab]

[tab title="Alarm Activation"]

**[Alarm Activation](#)**

**Wake Up Easy supports easy and smart methods to activate an alarm or a schedule wake up call**

## Fast Activation

**Make a call to the Wake up Service.** When the welcome message begins to play, just type the time you need the service to make a call back. In case a user/customer needs to put an alarm time at 07:01, the only thing they should do is type "0, 7, 0, 1, # ". The Wake up easy Service recognizes the "#" as a save command and stores the wake up time. After that, it plays a success message and hangs up.

### Normal Activation

The user of the service just follows the instructions that are heard until an alarm time is activated for him. In this case, a success message plays before hanging up. *Notes: The success message will play only if everything is fine and wake up has been activated.*

*An error message will play in case the user of the service doesn't type the alarm time correctly (e.g. Alarm time 22:80 which does not exist).*

## Wake up Call Cancellation

The only thing you have to do is ring the service. The Wake up Service will recognize the CID (Caller ID) and automatically cancel the alarm. After the cancellation, it will play the corresponding message.

### Web alarm Activation

Using the Web Interface you can activate and manage the alarm for your customers/guests. The web interface has password protection, so only members of your staff are able to use it. **Any alarm that has been activated by the Web Interface can not be canceled from your customer/guest** but only from your staff who is using the web Interface

[/tab]

[tab title="Web GUI"]

## Web Gui

# Wake Up Easy Web Interface - Activation/Deactivation - Unsuccessful Alarms Notifications - Logs - Notification Calls

### Wake up Easy - Web Interface Home page

The screenshot shows the home page of the Wake up Easy web interface. At the top, there is a navigation menu with links: Home, Accounts, UnSuccessful Notifications, Logs, and Logout. Red arrows point to these links with labels: 'Web GUI Access Accounts' points to 'Accounts', 'List of Extentions - Rooms that does not answer to the wake up call' points to 'UnSuccessful Notifications', and 'System Logs' points to 'Logs'. Below the navigation menu is a search box labeled 'Search Extension' with a 'Search' button. A note says 'Please use Internet Explorer'. To the right of the search box, text indicates 'Web\_GUI = Activated from WEB' and 'Extention = Extention of Room'. The main content area features an 'Active alarm list' table. A red arrow points to the table header with the label 'Number of Wake up Calls'. The table has columns: ID, Time, Caller ID, Date, Service Tries, Language ID, and Activated by. It contains three records. A red arrow points to the 'Activated by' column with the label 'Selected Language'. Below the table is an 'Add New Alarm' button, with a red arrow pointing to it and the label 'Activate an alarm for a guest'. At the bottom, the footer text reads: 'Wake up Easy - Web GUI ver 1.1.1' and 'SipServices.Gr - http://www.sipservices.gr'.

Home [Accounts](#) [UnSuccessful Notifications](#) [Logs](#) [Logout](#)

Please use Internet Explorer

Search Extension

Search

Web\_GUI = Activated from WEB  
Extention = Extention of Room

Number of Wake up Calls

Selected Language

Activate an alarm for a guest

ID	Time	Caller ID	Date	Service Tries	Language ID	Activated by
<a href="#">987532896</a>	0600	"Room 101" <sip:101@127.0.0.1:5060>	21/2/2010	0	2	Extention
<a href="#">-1486585502</a>	0700	"Room 102" <sip:102@127.0.0.1:5060>	21/2/2010	0	1	Extention
<a href="#">1266687397</a>	0900	<sip:55@192.168.0.3:5060>	21/2/2010	0	1	Web_GUI

Add New Alarm

Wake up Easy - Web GUI ver 1.1.1  
SipServices.Gr - <http://www.sipservices.gr>



**Wake up Easy logs****Wake up Easy - Logs**

Total Records: 23

<b>DATE</b> ▲ ▼	<b>LINE</b> ▲ ▼
2010-02-20 19:39:21	[Language 2] Alarm Activated for =>Flouri Iro [sip:101@127.0.0.1:5060] At 21/2/2010 0600
2010-02-20 19:39:12	[Language 2] InBound Call From =>Flouri Iro [sip:101@127.0.0.1:5060]
2010-02-20 19:35:43	[Master IVR] Wake up Call to =>[sip:205@192.168.0.3:5060] Answered!
2010-02-20 19:35:41	[Master IVR] Wake up Call to =>[sip:205@192.168.0.3:5060] Begin Calling Procedure... Tries 1
2010-02-20 19:34:40	[Language 1] Alarm Activated for =>Sales [sip:102@127.0.0.1:5060] At 21/2/2010 0700
2010-02-20 19:34:33	[Language 1] InBound Call From =>Sales [sip:102@127.0.0.1:5060]
2010-02-20 19:34:07	[Language 1] InBound Call From =>Sales [sip:102@127.0.0.1:5060] [Alarm Cancelled]
2010-02-20 19:31:49	[Language 1] Alarm Activated for =>Sales [sip:102@127.0.0.1:5060] At 21/2/2010 0730
2010-02-20 19:31:15	[Language 1] InBound Call From =>Sales [sip:102@127.0.0.1:5060]
2010-02-20 19:31:15	[Master IVR] InBound Call From =>Sales [sip:102@127.0.0.1:5060] Transferred => Language 1
2010-02-20 19:31:06	[Master IVR] InBound Call From =>Sales [sip:102@127.0.0.1:5060]
2009-10-08 20:38:55	[Master IVR] InBound Call From =>102 [sip:102@192.168.0.3:5060]
2009-10-02 16:21:16	[Language 2] InBound Call From =>100 [sip:100@192.168.0.3:5060]
2009-10-02 16:21:15	[Master IVR] InBound Call From =>100 [sip:100@192.168.0.3:5060] Transferred => Language 2
2009-10-02 16:21:13	[Master IVR] InBound Call From =>100 [sip:100@192.168.0.3:5060]
2009-10-02 16:19:04	[Master IVR] Wake up Call to =>100 [sip:100@192.168.0.3:5060] Answered!
2009-10-02 16:19:00	[Master IVR] Wake up Call to =>100 [sip:100@192.168.0.3:5060] Begin Calling Procedure... Tries
2009-10-02 16:18:06	[Language 2] Alarm Activated for =>100 [sip:100@192.168.0.3:5060] At 2/10/2009 1619
2009-10-02 16:17:47	[Language 2] InBound Call From =>100 [sip:100@192.168.0.3:5060]
2009-10-02 16:17:46	[Master IVR] InBound Call From =>100 [sip:100@192.168.0.3:5060] Transferred => Language 2
2009-10-02 16:17:38	[Master IVR] InBound Call From =>100 [sip:100@192.168.0.3:5060]
2009-10-02 16:16:10	[Master IVR] InBound Call From =>100 [sip:100@192.168.0.3:5060]
2009-10-02 16:16:09	[Language 1] InBound Call From =>100 [sip:100@192.168.0.3:5060]

**Unsuccessful Alarm Notifications**

## Unsuccessful Alarm Notifications

Total Records: 1


NOTIFY DATE ▲ ▼	Alarm Time	Date of Alarm	Extention URI	Extention Name	Activated Language	Activated
2010-02-20 21:54:39	2154	20/2/2010	"Room 102" <sip:102@127.0.0.1:5060>	Sales	1	Extent

Wake up Easy - Web GUI ver 1.1.1  
SipServices.Gr - <http://www.sipservices.gr>

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## Wake up easy Activation Form

### Alarm Activation Form

Extention	<input type="text"/>
Time	<input type="text"/> : <input type="text" value="00"/> : <input type="text" value="00"/>
Date	<input type="text"/> 
Language ID	<input type="text" value="1"/> <input type="text" value="Language 1"/>
ActivatedBy	<input type="text" value="Web_GUI"/>

### Current Sip Server

<input type="text" value="192.168.0.3"/>	<input type="text" value="5060"/>
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Wake up Easy - Web GUI ver 1.1.1  
SipServices.Gr - <http://www.sipservices.gr>

[/tab]

[tab title="Audio Messages"]

## Audio Messages

### Wake up Easy Audio files

**Welcome.wav** – You have called the wake up service, please type the desired wake up time in a 24 hour format and press sharp (#).

**After.wav** – You have typed...

**Repeattime.wav** – To retype your alarm type press sharp (#), otherwise press asterisk.

**Again.wav** – Type the alarm time again and press sharp(#).

**Wrongtimepressed.wav** – You have typed an invalid wake up time. Please type the alarm time again and press sharp(#).

**Tomuchwrong.wav** – You have typed an invalid wake up time. Please try again later, bye.

**Notok.wav** - The wake up call did not activate.

**Finalok.wav** – The wake up call has been activated, thank you.

**Cancelalarm.wav** – The wake up call has been deactivated.

**Wakeupmsg.wav** - This is your wake up call service.

**New Forlang.wav** - For english press...

**New Unsuccessful\_notification\_msg.wav** - Wake up Service, You have an unsuccessful alarm event. Please check the Unsuccessful alarm list, Thank you.

**And 0.wav, 1.wav, 2.wav, 3.wav...9.wav**

**You can create your own audio files with 8000Hz, 16bit, Mono (Uncompressed)**

[/tab]

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